

Quality Policy

AdaniConneX is committed to delivering reliable, compliant, secure, and high-performance Data Centre projects by embedding quality assurance and control across the entire project and equipment lifecycle. We consistently strive to meet customer expectations, contractual requirements and applicable standards through disciplined execution, strong governance, and continual improvement.

Quality is a leadership-driven responsibility enabled through disciplined planning, meticulous execution, and continuous supervision. We ensure this commitment through the following principles:

Customer & Stakeholder Commitment:

Precisely understand and define customer requirements and fulfill them through structured engagement and transparent communication to ensure reliability, performance, and long-term operational value.

Leadership & Quality Governance:

Leadership establishes and enforces strong quality governance with clear accountability, risk-based controls, and data-driven decision-making to achieve best-in-class outcomes.

Quality Culture | First-Time-Right:

Quality is built into planning, design, procurement, construction, testing, and handover. Defect prevention, first-time-right execution, and elimination of repeat non-conformities are achieved through proactive ownership of quality by all stakeholders.

Digital Enablement & Information Integrity:

Leverage secure digital platforms for real-time monitoring and traceability, ensuring confidentiality, integrity, and availability of quality data and documented information while promoting a paperless culture aligned with sustainability goals.

People Competence & Accountability:

Develop competent, accountable, and quality-driven teams through structured training, competency evaluation and mentoring to ensure high standards of workmanship.

Partner & Supply Chain Quality:

All partners and suppliers are assessed, aligned, and held accountable for compliance, capability, and delivery against defined quality requirements.

Business Excellence & Continual Improvement:

Apply systematic controls across the project lifecycle, including change management, performance measurement through Adani Business Excellence Model (ABEM), audits, root cause analysis, and lessons learned to continuously improve processes and outcomes.

Compliance, Assurance & Resilience:

Ensure strict adherence to applicable laws, standards, and contractual obligations, supported by internal and external assurance mechanisms to strengthen resilience and delivery.

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